

23 June 2022

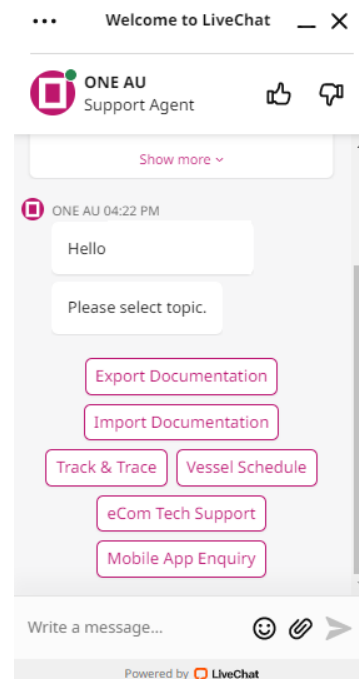
## ONE LIVE CHAT SERVICES ARE NOW AVAILABLE

Ocean Network Express (Australia) is excited to introduced LiveChat through our website: <https://au.one-line.com/>

Please see below list of menu items covering the options available via our Live Chat service.

### Our Menu Includes:

- **Export Documentation**
  - a. SI Submission Status
  - b. B/L Amendment
  - c. B/L Release
- **Import Documentation**
  - a. Arrival Notice
  - b. Invoice Status/Issue/Re-issue
- **eCom Tech Support**
- **Track & Trace**
- **Vessel Schedule**
- **Mobile App (to leave a message)**



Should you have any queries relating to this matter, please do not hesitate to contact your local ONE representative.



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