

3 May 2021

## ONE Australia's Digital Bookings Platform Upgrade

Dear Valued Customer,

We are pleased to announce a system upgrade to ONE's digital bookings platform, aimed at delivering quicker response times and greater accuracy for your booking requests.

The final enhancement of this stage of ONE's digital bookings journey will necessitate a change to how we receive bookings in the future. Effective 1<sup>st</sup> July 2021 bookings, and changes to bookings, received manually (via email or telephone) can no longer be accommodated.

With effect from 1<sup>st</sup> July 2021, all bookings, and changes to bookings, will need to be lodged electronically via one of the e-commerce methods currently available:

- ONE's E-Commerce platform (<https://ecomm.one-line.com>),
- third party portals (e.g. INTTRA, BSM, Cargo Smart), and
- direct EDI.

If you have not already registered with us, for a quick and easy change to our digital bookings platform and to learn more about ONE's e-commerce capabilities, please visit [www.one-line.com](http://www.one-line.com), or alternatively please contact your local ONE Australia representative.

Yours sincerely

**OCEAN NETWORK EXPRESS**

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