

13/07/2021

## Notice to Clients – AUN Service Recovery Actions

Dear Valued Customer,

Due to the compounding impact of recent delays caused by many factors, i.e. port congestions, industrial action, etc., we wish to advise of the need to continue schedule recovery action to improve overall reliability, with the following AUN vessels now to omit scheduled port calls at Yokohama, Osaka, Pusan, and Ningbo:

MAERSK SEMAKAU V.129N / V.132S MAERSK SEOUL V.130N / V.133S SEALAND MICHIGAN V.131N / V.134S **TASMAN V.132N / V.135S** 

- Transhipment to Pusan: details to be advised.
- Transhipment to Yokohama and Osaka will take place via Qingdao: details to be advised.
- Export bookings to Ningbo cannot be accommodated on the above vessels and will need to be directed to CAS or AUE service vessels with similar Australian coastal schedules.

We regret any inconvenience to you and your customers as a result of these port omissions.

If you have any queries, please do not hesitate to your local ONE Customer Service Team.

Yours sincerely,

Ocean Network Express (Australia) Pty Ltd

Website: https://au.one-line.com

Melbourne

Adelaide