

August 2021

Ocean Network Express' Digitalization Program Continues with Enhancements for Export Bill of Lading Preparation

Dear Valued Customer,

The digitalization and enhancement of Ocean Network Express' internal systems, aimed at optimizing service quality and delivery, continues and we are pleased to advise of enhancements designed to provide quicker response times and greater accuracy for preparing your export Bills of Lading.

The system enhancement will necessitate a change to how we receive export Bill of Lading shipping/forwarding instructions in the future. With effect from 1 October 2021, shipping/forwarding instructions, along with changes & changes to draft Bills of Lading, received manually (via telephone or via email) up to the point of manifest closure, can no longer be accommodated.

With effect from 1 October 2021 all shipping/forwarding instructions for export Bill of Lading preparation, and all changes & changes to draft Bills of Lading, up to the point of manifest closure, will need to be lodged electronically via one of the e-commerce methods currently available:

- ONE's E-commerce Platform (<https://ecomm.one-line.com>)
- Third Party Portals (eg INTTRA, BSM, Cargo Smart), and
- Direct EDI

If you have not already registered with us, for a quick and easy change to our e-commerce platform and to learn more about ONE's expanding digitalization capabilities, please visit www.one-line.com or alternatively please contact your local ONE representative.

Yours sincerely

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