

10/09/2021

Notice to Clients Booking Cancellation Fee

Dear Valued Customer,

Please be advised that effective 1st October 2021, a Booking Cancellation Fee of A\$200 per container will apply when an export booking is cancelled, transferred, rolled over, or reduced in volume on or after:

- **For General bookings (GP/DRY, including awkward and hazardous cargoes) ex Adelaide, Brisbane, Fremantle, Melbourne and Sydney** – the first day of the export receival period at the load port terminal.
- **For Reefer bookings ex Adelaide, Brisbane, Fremantle, Melbourne and Sydney on East Coast services** – the first day of the export receival period at the load port terminal.
- **For Reefer bookings ex Fremantle on WAU service** – within 72 hours (3 calendar days of the vessel's advertised Reefer cut-off period).

Booking Cancellation Fee (CCL): A\$200 per container (incl. GST)

We thank you for your understanding.

If you have any queries, please do not hesitate to contact your local ONE Sales or Customer Service Representative for assistance.

Yours sincerely,

Ocean Network Express (Australia) Pty. Ltd.

Website: <https://au.one-line.com/>

| Head Office | Melbourne | Brisbane | Adelaide | Fremantle |
|---|--|--|--|--|
| Suite 2 Level1, 100 Pacific Highway, North Sydney NSW, 2060 | Level 4. 06, 210 Kingsway, South Melbourne, VIC 3205 | Suite 4.01, Level 4/15 Astor Terrace, Spring Hill, Brisbane QLD 4000 | 25 Aberdeen Street, Port Adelaide, SA 5015 | Suite 6 Level 1, 1 High Street, Fremantle, WA 6160 |
| 02 9056 9900 | 03 9068 0900 | 07 3186 2100 | 08 8119 0900 | 08 6223 0620 |