

30 September 2021

## Notice to Clients Booking Cancellation Fee

Dear Valued Customer,

Please be advised that effective 1st November 2021, a Booking Cancellation Fee of A\$200 per container will apply when an export booking is cancelled, transferred, rolled over, or reduced in volume on or after:

- **For General bookings (GP/DRY, including awkward and hazardous cargoes) ex Adelaide, Brisbane, Fremantle, Melbourne and Sydney** – the first day of the export receival period at the load port terminal.
- **For Reefer bookings ex Adelaide, Brisbane, Fremantle, Melbourne and Sydney on East Coast services** – the first day of the export receival period at the load port terminal.
- **For Reefer bookings ex Fremantle on WAU service** – within 72 hours (3 calendar days of the vessel's advertised Reefer cut-off period).

### **Booking Cancellation Fee (CCL): A\$200 per container (incl. GST)**

We thank you for your understanding.

If you have any queries, please do not hesitate to contact your local ONE Sales or Customer Service Representative for assistance.

Yours sincerely,  
Ocean Network Express (Australia) Pty. Ltd.

Website: <https://au.one-line.com/>

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#### Fremantle

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