

## LIVE CHAT: Import Free days and Detention

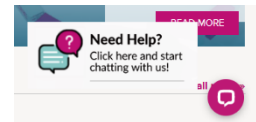
14 September 2022

Dear Valued Customer,

We are pleased to announce the latest addition to LiveChat facilities: **Import Free days and Detention**

**Import Free days and Detention** allows you to view and download Import Detention charges through to the LiveChat system. This function is required to have ONE login ID.

ONE Australia website: <https://au.one-line.com/>



- On the right-hand side at the bottom of the page, please click the LiveChat icon
- Once enter Name, Company Name and Email Address, please tick agree to terms and Conditions and click Start the chat
- Then, please select Import Documentation => "Freedays + D&D"
- Please enter B/L number and hit Calculate
- All amounts shown are subject to applicable GST.
- Users can also download results in PDF file.

... Welcome to LiveChat

Welcome to our LiveChat! Please fill in the form below before starting the chat.

Name: \*

Please fill in required fields.

Company Name: \*

E-mail: \*

I agree for my personal data, provided via chat, to be processed by LiveChat, Inc. for the purposes of providing support via chat. I agree for my personal data to be processed for the time needed to carry out the service. \*

 Agree
 

**Start the chat**

Export Documentation

**Import Documentation**

Track & Trace   Vessel Schedule

eCom Tech Support

Mobile App Enquiry

Arrival Notice   Invoice Check

D/O Release   **Freedays+D&D**

Main Menu

stage-au.one-line.com

**IMPORT - DETENTION**

IMPORT - DETENTION

B/L Number \* :

Container Number:

Vessel Discharge Date

Estimated Return empty date

*(Actualised movement will be updated on the next workday)*

**CALCULATE**   **CLEAR**

Please [click here](#) to download results.

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