

1 November 2022

LIVE CHAT – Import Delivery Orders

Dear Valued Customer, we are pleased to announce our Live Chat facility now includes the option to request the release of **Import Delivery Orders!**

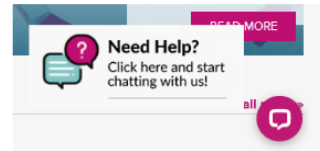
For fast and smooth Delivery Order releases, once payment and the B/L lodgement criteria is satisfied, simply log-in to our website, <https://au.one-line.com/>, click on Live Chat and select the Delivery Order option.

This transition marks a great milestone, and we are excited to go on this journey with you.

Should you have any queries relating to this matter, please do not hesitate to contact your local ONE representative.

ONE Australia website: <https://au.one-line.com/>

- On the right-hand side at the bottom of the page, please click the LiveChat icon.
- Once enter Name, Company Name and Email Address, please tick agree to terms and Conditions and click Start the chat.
- Then, please select Import Documentation => D/O Release => Transfer to agent.



... Welcome to LiveChat

Welcome to our LiveChat! Please fill in the form below before starting the chat.

Name: *

Please fill in required fields.

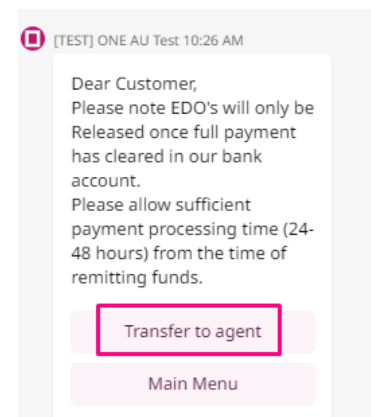
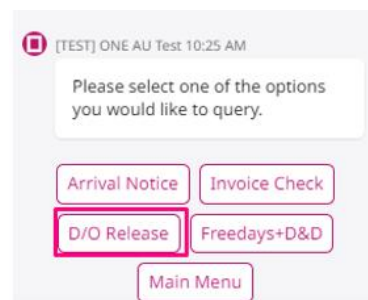
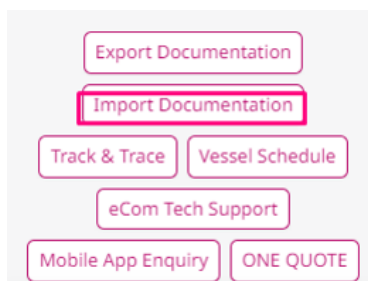
Company Name: *

Please fill in required fields.

E-mail: *

Please fill in required fields.

I agree for my personal data, provided via chat, to be processed by LiveChat, Inc. for the purposes of providing support via chat. I agree for my personal data to be processed for the time needed to carry out the service. *

 Agree

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