

3 February 2023

## LIVE CHAT: – BL Amendment

Dear Valued Customer,

We are pleased to announce the updated function to Live Chat facilities: **BL Amendment**

For a quicker way to amend an Export bill of lading, Live Chat allows you to click and link to the BL Amendment function directly (user login required).

ONE Australia website: <https://au.one-line.com/>

- On the right-hand side at the bottom of the page, please click the LiveChat icon.
- Once enter Name, Company Name and Email Address, please tick agree to terms and Conditions and click Start the chat.
- Then, please select Export Documentation => BL Amendment => Click the link for BL Amendment

BL Amendment can be made online prior to the B/L being issued and up to manifest closure (three calendar days following vessel's departure from the POL)

For any amendments after B/L has been Issued or after manifest closure, please contact [australia.customer@one-line.com](mailto:australia.customer@one-line.com)



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