

15/11/2023

Vessel Port Call & Imports Discharge Changes Notice

NZ1 Service – RIO BLANCO V.343S

Dear Valued Customer,

We wish to advise that the Rio Blanco V.343S will have additional Sydney port calls and there are changes to the discharging operations (for import cargoes), due to encountering delays impacted from the current industrial actions and recent terminal (DP World) cyber-attack incident.

Below is the latest Australian coastal schedule:

Port	Terminal	ETA	ETD
Sydney	DP World	12/11/2023 0912 hrs	14/11/2023 1400 hrs
Sydney	Hutchison	14/11/2023 2200 hrs	16/11/2023 2359 hrs

Sydney import cargoes will be split-discharged at DP World and Hutchison. For customers with import cargoes discharging at Hutchison Terminal will be contacted by our Customer Care Team in due course with revised delivery orders issued for cargo collections at Hutchison.

We regret any inconvenience caused to you and your customers as a result of these changes out of the ordinary circumstances.

Should you have any queries, please do not hesitate to contact ONE Australia Customer Care Team at australia.customercare@one-line.com.

Yours sincerely,

Ocean Network Express (Australia) Pty Ltd

Website: <https://au.one-line.com>

AS ONE, WE CAN.

Head Office	Melbourne	Brisbane	Adelaide	Fremantle
Suite 2 Level1, 100 Pacific Highway, North Sydney NSW, 2060	Level 4, 06, 210 Kingsway, South Melbourne, VIC 3205	Suite 4.01, Level 4/15 Astor Terrace, Spring Hill, Brisbane QLD 4000	25 Aberdeen Street, Port Adelaide, SA 5015	Suite 6 Level 1, 1 High Street, Fremantle, WA 6160
02 9056 9900	03 9068 0900	07 3186 2100	08 8119 0900	08 6223 0620