

15/12/2023

Vessel Change Port Rotation

AUE Service – EVER UNICORN V.163S/N

Dear Valued Customer,

We wish to advise the vessel will be changing port rotation between Sydney and Melbourne to mitigate delays impacted by port congestion and effects from upcoming terminal/port holiday closures.

Original rotation: Sydney > Melbourne > Brisbane

New terminal: **Melbourne > Sydney** > Brisbane

The following is the latest tentative Australian schedule:

| Port | | ETB | ETD |
|-------------|---------|-----------------------|-----------------------|
| Melbourne | VICT | 28/12/2023 0600 hours | 29/12/2023 2000 hours |
| Sydney | PATRICK | 31/12/2023 0600 hours | 03/01/2024 2200 hours |
| Brisbane | BCT | 05/01/2024 0600 hours | 06/01/2024 2200 hours |

Please refer to Terminal or 1-Stop portals for the latest cargo availability, receipt and cut-off details.

We regret any inconvenience to you and your customers due to the change in rotation.

Should you have any queries do not hesitate to contact (email) ONE Australia Customer Care Team at australia.customercare@one-line.com.

Yours sincerely,

Ocean Network Express (Australia) Pty Ltd

Website: <https://au.one-line.com>

Local Vessel Updates [here](#)

| Head Office | Melbourne | Brisbane | Adelaide | Fremantle |
|---|--|--|---|--|
| Suite 2 Level1, 100 Pacific Highway, North Sydney NSW, 2060 | Level 4, 06, 210 Kingsway, South Melbourne, VIC 3205 | Suite 4.01, Level 4/15 Astor Terrace, Spring Hill, Brisbane QLD 4000 | 25 Aberdeen Street, Port Adelaide, SA 5015 | Suite 6 Level 1, 1 High Street, Fremantle, WA 6160 |
| 02 9056 9900 | 03 9068 0900 | 07 3186 2100 | 08 8119 0900 | 08 6223 0620 |