

03/01/2024 - Update 5

Notice Update to Clients: **Protected Industrial Actions by DP World Australia**

Dear Valued Customer,

Please be advised of the latest updates regarding the ongoing industrial actions at DP World Australia Terminals that will result in various schedule delays on the below services of Ocean Network Express (ONE):

From То Action Type Action Ban on loading or unloading trucks 02/01/2024 0700 hrs 03/01/2024 0700 hrs Ban and trains (i.e. no receivals/deliveries) 01/01/2024 2300 hrs 08/01/2024 0700 hrs Stoppage 8 hours Stoppage from all fast Ban on loading or unloading trucks 08/01/2024 0700 hrs 09/01/2024 0700 hrs Ban and trains (i.e. no receivals/deliveries) Ban on loading or unloading trucks 09/01/2024 0700 hrs 10/01/2024 0700 hrs Ban and trains (i.e. no receivals/deliveries) Ban on loading or unloading trucks 10/01/2024 0700 hrs 11/01/2024 0700 hrs Ban and trains (i.e. no receivals/deliveries) Ban on loading or unloading trucks 11/01/2024 0700 hrs 12/01/2024 0700 hrs Ban and trains (i.e. no receivals/deliveries) Ban on loading or unloading trucks 12/01/2024 0700 hrs 13/01/2024 0700 hrs Ban and trains (i.e. no receivals/deliveries) 08/01/2024 0700 hrs 15/01/2024 0700 hrs Stoppage 8 hours Stoppage from all fast

Brisbane – affecting NZJ and AU2 services.

Sydney – affecting NZ1 and AU2 services.

| From | То | Action Type | Action |
|---------------------|---------------------|-------------|--|
| 05/01/2024 0600 hrs | 06/01/2024 0600 hrs | Ban | Ban on loading or unloading trucks and trains (i.e. no receivals/deliveries) |
| 01/01/2024 2200 hrs | 08/01/2024 0600 hrs | Stoppage | 8 hours Stoppage from all fast |

Head Office

Suite 2 Level1, 100

Pacific Highway, North

Sydney NSW, 2060

Melbourne

Level 4. 06, 210 Kingsway, South Melbourne, VIC 3205

Suite 4.01, Level 4/15 Astor Terrace, Spring Hill, Brisbane QLD 4000

Brisbane

25 Aberdeen Street, Port Adelaide, SA 5015

Adelaide

Fremantle

Suite 6 Level 1, 1 High Street, Fremantle, WA 6160

02 9056 9900

03 9068 0900

07 3186 2100

08 8119 0900

08 6223 0620



| 08/01/2024 0600 hrs | 09/01/2024 0600 hrs | Ban | Ban on loading or unloading trucks and trains (i.e. no receivals/deliveries) |
|---------------------|---------------------|----------|--|
| 09/01/2024 0600 hrs | 10/01/2024 0600 hrs | Ban | Ban on loading or unloading trucks and trains (i.e. no receivals/deliveries) |
| 10/01/2024 0600 hrs | 11/01/2024 0600 hrs | Ban | Ban on loading or unloading trucks and trains (i.e. no receivals/deliveries) |
| 11/01/2024 0600 hrs | 12/01/2024 0600 hrs | Ban | Ban on loading or unloading trucks and trains (i.e. no receivals/deliveries) |
| 12/01/2024 0600 hrs | 13/01/2024 0600 hrs | Ban | Ban on loading or unloading trucks and trains (i.e. no receivals/deliveries) |
| 08/01/2024 0600 hrs | 15/01/2024 0600 hrs | Stoppage | 8 hours Stoppage from all fast |

We regret any inconvenience to you and your clients due to circumstances outside of ONE's control. Please get in touch with our Customer Care Team at <u>australia.customercare@one-line.com</u>, or your local ONE Sales Representatives for any further queries.

Yours sincerely,

Ocean Network Express (Australia) Pty Ltd

Website: https://au.one-line.com

Local Vessel Updates here

| Head Office | Melbourne | Brisbane | Adelaide | Fremantle |
|---|--|--|---|--|
| Suite 2 Level1, 100 Pacific Highway, North Sydney NSW, 2060 | Level 4. 06, 210 Kingsway, South Melbourne, VIC 3205 | Suite 4.01, Level 4/15 Astor Terrace, Spring Hill, Brisbane QLD 4000 | 25 Aberdeen Street, Port Adelaide, SA 5015 | Suite 6 Level 1, 1 High Street, Fremantle, WA 6160 |
| 02 9056 9900 | 03 9068 0900 | 07 3186 2100 | 08 8119 0900 | 08 6223 0620 |