

Dear Valued customers,

## Holidays and Operating Hours

We would like to confirm our operating arrangements for the 2024 holiday season.

Date	Sydney	Brisbane	Adelaide	Melbourne	Fremantle
Tuesday 24 Dec 2024	8:30am-1:00pm	8:30am-1:00pm	8:30am-1:00pm	8:30am-1:00pm	8:30am-1:00pm
Wednesday 25 Dec 2024	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)
Thursday 26 Dec 2024	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)
Friday 27 Dec 2024	8.30 am-5.00pm	8.30 am-5.00pm	8.30 am-5.00pm	8.30 am-5.00pm	8.30 am-5.00pm
Monday 30 Dec 2024	8.30 am-5.00pm	8.30 am-5.00pm	8.30 am-5.00pm	8.30 am-5.00pm	8.30 am-5.00pm
Tuesday 31 Dec 2024	8:30am-1:00pm	8:30am-1:00pm	8:30am-1:00pm	8:30am-1:00pm	8:30am-1:00pm
Wednesday 01 Jan 2025	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)	CLOSED (PH)

We also kindly ask customers to advise us of any changes to business opening and closing times during the Festive Season, so we can avoid disruptions to your service.

If you require further clarification or information, please call our customer service teams on:

Adelaide: 08 8119 0900  
 Brisbane: 07 3186 2100  
 Fremantle: 08 6223 0622  
 Melbourne: 03 9068 0900  
 Sydney: 02 9056 9900

On behalf of everyone here at ONE Australia, we wish you a safe and enjoyable Festive Season. We are grateful for your support and sincerely hope that we all enjoy a prosperous 2025.

**HEAD OFFICE**  
 Suite 2, Level 1,  
 100 Pacific Highway  
 North Sydney, NSW 2060  
 02 9056 9900

**MELBOURNE**  
 Level 4.06  
 210 Kings Way  
 South Melbourne VIC 3205  
 03 9068 0900

**FREMANTLE**  
 Suite 1, Level 1,  
 1 High Street  
 Fremantle, WA 6160  
 08 6223 0620

**BRISBANE**  
 Suite 4.01, Level 4/15  
 Astor Terrace, Spring Hill  
 Brisbane, QLD 4000  
 07 3186 2100

**ADELAIDE**  
 Suite 36, 283-287  
 Sir Donald Bradman Dr,  
 Brooklyn Park  
 Adelaide, SA 5032  
 08 8119 0900